



**American  
Red Cross**

Greater Los Angeles

Emergency and Disaster Response  
11355 Ohio Avenue  
Los Angeles, CA 90025  
Phone: (310) 445-9900  
Fax: (310) 445-9961  
After Hours: (888) 737-4306  
[www.RedCrossLA.org](http://www.RedCrossLA.org)

## Training Guide

**Group: Material Support Services (MSS)**  
**Activity: Life Safety & Asset Protection (LSAP)**

**Record for \_\_\_\_\_ DSHR # \_\_\_\_\_**

**Definition:** Provide environment that is safe and secure as is reasonably possible.

### Position: Service Associate (SA)

Required Classes	Completed On	Recommended	Completed On
FOM Fulfilling Our Mission (DSGEN200A) 3.5 Hours		IS-100 Introduction to ICS (Online Training)	
LOG1 Logistics: An Overview (ARG-3071-1) 3 Hours		IS-700 NIMS, An Introduction (Online Training)	
CEESD Collaborating to Ensure Effective Service Delivery (ARG-3074-3) 12 Hours		IS-800 National Response Plan, An Introduction (Online Training)	
EOC-L Incident Command Liaison (ARG-3089-5) 6.5 Hours (All Day)		IS15A FEMA (Online Training)	
MC 1 Mass Care: An Overview (ARC-3068-6) 3 Hours		IS100.LE FEMA (Online Training)	
MCD Mass Casualty Disasters (ARC-3079-1) 6.5 Hours		IS288 FEMA (Online Training)	
Shelter Operations (ARC-3068-11) 3 Hours		IS340 FEMA (Online Training)	
WMD/T Weapons of Mass Destruction/Terrorism: An			



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Overview ARC-3079-2) 3.5 Hours			
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***Service Associate to Supervisor promotions approved by Chapter DSHR review panel***

**Position: Supervisor (SV)**

Required Classes	Completed On	Recommended	Completed On
All Service Associate Required Classes		On the Job Training -- Admin Tools	
DFS Disaster Frontline Supervisor (DSSSS601A) 3.5 Hours			
DFSS Disaster Frontline Supervisor Simulation (DSSSS602A) 3.5 Hours			

***Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ***

**Position: Manager (MN)**

Required Classes	Completed On	Recommended	Completed On
All Service Associate and Supervisor Required Classes		On the Job Training -- Admin Tools	

***Manager to Administrator promotions pre-approved by Chapter for final approval from NHQ***

**Position: Administrator (AM)**

Required Classes	Completed On	Recommended	Completed On
All Service Associate, Supervisor, and Manager Required Classes		On the Job Training -- Admin Tools	

