



**American
Red Cross**

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: Individual Client Services (CLS)
Activity: Disaster Mental Health (DMH)

Record for _____ DSHR # _____

Definition: Provides crisis interventions, mental health screening and assessment, emotional care and support, referrals, advocacy, mediation, consultation, psychosocial education and mobilization and psychological triage. On critical incidents spiritual care and child care will provide services as a component of mental health.

Position: Service Associate (SA)

Required Classes	Completed On	Recommended	Completed On
FOM Fulfilling Our Mission (DSGEN200A) 3.5 Hours		PFA: Psychological First Aid (DSCLS206A) 4 Hours	
FDMH: Foundations of Disaster Mental Health (ARC3077-4) 8 Hours		CCW: Providing Emergency Assistance (DSCLS202A) 9 Hours	
On the Job Training-- Casework		CAC-C: Caseworkers (DSCLS200C) 2 Hours	
On the Job Training-- CAS		SO Shelter Operations (ARC 3068-11) 3 Hours	
		SOS Shelter Simulation (ARC 3068-12) 3.5 Hours	

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

Required Classes	Completed On	Recommended	Completed On
All Service Associate Required Classes		On the Job Training – Admin Tools	
DFS			



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Disaster Frontline Supervisor (DSSSS601A) 3.5 Hours			
DFSS Disaster Frontline Supervisor Simulation (DSSSS602A) 3.5 Hours			
RPA -- <u>CCW</u>			

Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ

Position: Manager (MN)

Required Classes	Completed On	Recommended	Completed On
All Service Associate and Supervisor Required Classes		On the Job Training-- Admin Tools	

Manager to Administrator promotions pre-approved by Chapter for final approval from NHQ

Position: Administrator

Required Classes	Completed On	Recommended	Completed On
All Service Associate, Supervisor, and Manager Required Classes		On the Job Training -- Admin Tools	

