



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: Mass Care (MC)
Activity: Welfare Information (WI)

Record for _____ DSHR # _____

Definition: Facilitates notification from “inside” to “outside” disaster affected areas.
Performs searches for people with pre-existing health conditions in a disaster area.

Position: Service Associate (SA)

Required Classes	Completed On	Participation	Completed On
Fulfilling Our Mission 3 Hours			
Welfare Information Training 1.5 Hours			

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

Required Classes	Completed On	Participation	Completed On
Disaster Frontline Supervisor 3.5 Hours			
Disaster Frontline Supervisor Simulation 3.5 Hours			
Collaborating to Ensure Effective Service Delivery 12 Hours			

Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ

Position: Manager (MN)

Required Classes	Completed On	Participation	Completed On
		5266 Workshop	

