



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
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After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: Mass Care (MC)
Activity: Feeding (FF)

Record for _____ DSHR # _____

Definition: Provide snacks, meals, drinks and water using ERVs or other vehicles on routes within the impacted area or at a fixed location such as a community center.

Position: Service Associate (SA)

Required Classes	Completed On	Participation	Completed On
Fulfilling Our Mission 3 Hours			
Mass Care Overview 3 Hours			
Basic Food Safety 1 Hour (or Equivalent)			

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

Required Classes	Completed On	Participation	Completed On
Disaster Frontline Supervisor 3.5 Hours			
Disaster Frontline Supervisor Simulation 3.5 Hours			
Mass Care II 16 Hours			

Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ

Position: Manager (MN)

Required Classes	Completed On	Participation	Completed On
Collaborating to Ensure Effective Service Delivery 12 Hours		5266 Workshop	
Service Delivery Site Management 16 Hours			