



**American
Red Cross**

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: Mass Care (MC)

Record for _____ DSHR # _____

Definition: The Mass Care Chief is responsible for analysis, support and problem solving for the Sheltering, Feeding, Bulk Distribution, and Welfare Information activities which he or she oversees. It is a role which keeps the scope of the operation and the service delivery plan in focus. The Chief ensures that quality service delivery is given to disaster affected populations and that this service meets the needs of the organization's other constituents.

Position: Chief (CH)

| Required Classes | Completed On | Participation | Completed On |
|--|--------------|---|--------------|
| Mass Care: An Overview 3 Hours | | Must be current Manager in a Mass Care Activity | |
| Shelter Operations 3 Hours | | | |
| Welfare Information Training 1.5 Hours | | | |
| Bulk Distribution Operations 3.5 Hours | | | |

Promotions to Chief are pre-approved by Chapter for final approval from NHQ