



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: External Relations (ER)
Activity: Government Liaison (LG)

Record for _____ DSHR # _____

Definition: Coordinate services with local, state, federal, and Tribal government partners, as well as internal ARC partners, for the benefit of disaster victims.

Position: Service Associate (SA)

Required Classes	Completed On	Participation	Completed On
Fulfilling Our Mission 3 Hours			
Collaborating to Ensure Effective Service Delivery 12 Hours			
Emergency Operations Center/Incident Command Liaison 6.5 Hours			
IS-100 Introduction to Incident Command System (FEMA) 3 Hours			
IS-200 Basic Incident Command System (FEMA) 3 Hours			
IS-700 National Incident Management System (NIMS), An Introduction (FEMA) 3 Hours			
IS-800 National Response Framework, An Introduction (FEMA) 3 Hours			

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

Required Classes	Completed On	Participation	Completed On
Disaster Frontline Supervisor			



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3.5 Hours			
Disaster Frontline Supervisor Simulation 3.5 Hours			

**Supervisor to Manager promotions pre-approved by Chapter for final approval
NHQ**

Position: Manager (MN)

Required Classes	Completed On	Participation	Completed On

Manager to Chief promotions pre-approved by Chapter for final approval NHQ

Position: Chief (CH)

Required Classes	Completed On	Participation	Completed On
		5266 Workshop	

