



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: External Relations (ER)
Activity: Community Partnerships (CPS)

Record for _____ DSHR # _____

Definition: Ensures interests, needs, concerns and resources of individuals and organizations representing a broad array of groups are represented on a disaster.

Position: Service Associate (SA)

Required Classes	Completed On	Participation	Completed On
Fulfilling Our Mission 3 Hours		Partner Agency Shelter Operations Workshop 2 Hours	
Collaborating to Ensure Effective Service Delivery 12 Hours		In-Kind Donations Workshop 8 Hours	
IS 288 The Role of Voluntary Agencies in Emergency Management (FEMA) 3 Hours			
IS 292 Disaster Basics (FEMA) 3 Hours	<i>Obsolete- replacement course to be announced</i>		

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

Required Classes	Completed On	Participation	Completed On
Disaster Frontline Supervisor 3.5 Hours			
Disaster Frontline Supervisor Simulation 3.5 Hours			
Fundamentals of Disaster Public Affairs:			



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The National Response 6.5 Hours			
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Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ

Position: Manager (MN)

Required Classes	Completed On	Participation	Completed On
Fundamentals of Chapter Disaster Operations Management 12 Hours			

Manager to Chief promotions pre-approved by Chapter for final approval from NHQ

Position: Chief (CH)

Required Classes	Completed On	Participation	Completed On
		5266 Workshop	

