



American Red Cross

Greater Los Angeles

Emergency and Disaster Response
11355 Ohio Avenue
Los Angeles, CA 90025
Phone: (310) 445-9900
Fax: (310) 445-9961
After Hours: (888) 737-4306
www.RedCrossLA.org

Training Guide

Group: Individual Client Services (CLS)

Activity: Disaster Mental Health (DMH)

Record for _____ DSHR # _____

Definition: Provides crisis interventions, mental health screening and assessment, emotional care and support, psychosocial education and mobilization.

Position: Service Associate (SA)

| Required Classes | Completed On | Participation | Completed On |
|---|--------------|---------------|--------------|
| Fulfilling Our Mission 3 Hours | | | |
| Foundations of Disaster Mental Health 8 Hours | | | |
| Psychological First Aid 4 Hours | | | |

Service Associate to Supervisor promotions approved by Chapter DSHR review panel

Position: Supervisor (SV)

| Required Classes | Completed On | Participation | Completed On |
|--|--------------|---------------|--------------|
| Disaster Frontline Supervisor 3.5 Hours | | | |
| Disaster Frontline Supervisor Simulation 3.5 Hours | | | |
| Client Casework: Providing Emergency Assistance 9 Hours | | | |
| Client Assistance Cards: Caseworkers 2 Hours | | | |

Supervisor to Manager promotions pre-approved by Chapter for final approval from NHQ

Position: Manager (MN)

| Required Classes | Completed On | Participation | Completed On |
|------------------|--------------|---------------|--------------|
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|---|--|---------------|--|
| Fundamentals of Instructor Training 4 Hours, Fundamentals of Instruction and Facilitation 2 Hours or Disaster Instructor Specialty Training 16 Hours | | 5266 Workshop | |
| Webi Training | | | |

Manager to Chief promotions pre-approved by Chapter for final approval from NHQ

Position: Chief (CH)

| Required Classes | Completed On | Participation | Completed On |
|------------------|--------------|---------------|--------------|
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