



Regional DAT Frequently Asked Questions

- **What is DAT?**
 - DAT stands for the Disaster Action Team. DAT responders assist those affected by local disasters such as single family or apartment fire, for immediate recovery needs.
- **What is Regional DAT?**
 - Regional DAT is a response effort that will provide the responder an opportunity to be on-call for a DAT event not only in their respective districts, but also anywhere in his/her Region or Chapter. There are two Regions in the Chapter's service area: the North Region, which is composed of the services areas within the East Valley, Santa Clarita and West San Fernando Valley districts; and the South Region, which is composed of the services areas within the West Los Angeles, Central East, South Bay and South East districts. Operationally, the composition of DAT teams and the District's working relationships will expand across district lines, though the purpose and function of DAT remains unchanged.
- **Why do we have Regional DAT?**
 - Regional DAT is being implemented throughout the Chapter to create a unified and supportive response to DAT emergencies and to equalize the ability of DAT teams to respond, particularly in heavily affected districts. Additionally, Regional DAT will permit long-term scheduling and individualized planning of each DAT responder, and provide Regional Disaster Duty Officers (RDDOs) and Chapter Disaster Duty Officers (CDDOs) with available and qualified teams.
- **How can I participate on the DAT team?**
 - A DAT responder must be a Disaster Services Human Resources (DSHR) member.
 - Send an email to DATStaffing@arcla.org to indicate your interest in being on the DAT team.
 - DAT responders should attend their monthly volunteer district meeting. For district locations and meeting dates/times, please see: <http://redcrossla.org/emergencyservices/district-offices>.
 - RDDOs and CDDOs should attend the Operations Management meetings and trainings to stay up to date on the procedures.
- **What is SalesForce?**
 - SalesForce is an online volunteer management database that will facilitate and track the Regional DAT scheduling process. Responders will ultimately be able to view available DAT shifts and positions, and accordingly schedule themselves to be on-call for DAT. SalesForce will also enable the DAT responder to update his/her personal contact information.
- **How do I sign-up for Regional DAT work?**
 - Regional DAT will be rolled-out in two phases:

- **How can I see what shifts and positions need to be filled?**
 - During Phase 1, DAT Staffing will be monitoring vacant shifts and positions. If there are vacancies, Staffing will be contacting qualified responders directly to fill those shifts.
 - During Phase 2: DAT responders will be able to log onto self-serve, see what shifts and positions are available and register for those vacancies.

- **If I sign up for my District only, will I actually get called out?**
 - Yes. The Duty Officer will receive the weekly Duty Roster and will assign DAT teams based on the location of the disaster. The DAT teams who can respond to the disaster the fastest will be the ones called first.

- **What if I need to cancel my shift?**
 - Send an email to DATStaffing@arcla.org indicating what shift you wish to cancel, or leave a message on the designated DATStaffing Hotline.
 - Once self-registration is available, cancellation can be done online if given more than 72 hours in advance of your scheduled shift. If your scheduled shift is less than 72 hours of cancellation, simply send an email to DATStaffing@arcla.org indicating what shift you wish to cancel, or leave a message on the designated DATStaffing Hotline.

- **If I'm on-call for DAT and there is another call to respond to a larger disaster, can I go to the larger disaster?**
 - The DAT Responder must remain on-call for their assigned shifts in the event a DAT response is needed, even during a larger-scale event. Therefore, the responder may not enlist or respond to multiple duties concurrently. Furthermore, RDDOs and CDDOs may not personally respond to a DAT call.

- **What training do I need to be on the DAT Team?**
 - For DAT training requirements, please refer to the DAT Training Guide at: <http://redcrossla.org/emergencyservices/files/2009/01/dat-training-guide.pdf>
 - For trainings and classes currently being offered, please refer to: <http://redcrossla.org/training/disaster-services-classes>
 - For additional training inquiries, please contact the Training Coordinator, Jennifer Bailey, at baileyj@arcla.org.

- **How do I know if I am a DAT Trainee, Member, Leader, RDDO or CDDO?**
 - During the initial phase of Regional DAT, responders were contacted with their current DAT level, and were advised of what additional training they need. For further training inquiries, please contact the Training Coordinator, Jennifer Bailey, at BaileyJ@arcla.org.
 - During the self-registration process, Salesforce will display the responder's qualified DAT level.
 - Be sure to complete the training and other requirements for your desired DAT level, including training to advance to the RDDO and CDDO levels.

- **How can I promote to the next DAT level?**

- First, please complete all the required training and experience pursuant to the DAT training guide. Second, fill out a DAT Promotion application, which can be found at: <http://redcrossla.org/emergencyservices/documentlibrary>
 - Return the Promotion Application to the Personnel Manager, Kelly Mulock at: MulockK@arcla.org or via fax to (310) 445-9961 for consideration by the Promotions Committee. The Promotions Committee meets quarterly and will contact the DAT responder with the results.
- **Is CPR / First Aid Required for a DAT responder?**
 - CPR/ First-Aid is recommended for the DAT Responder at the Member level and above. Current DAT Members, Leaders, RDDOs and CDDOs can register for CPR training at no charge.
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- **Now that I'm on-call to be on the DAT team, where do I meet the other DAT responders when answering a call?**
 - The Regional Disaster Duty Officer will identify and coordinate the meeting locations that will be used. The Chapter Disaster Duty Officer will also identify who will be going to the closest District office to pick up the DAT van to ensure that all of the required equipment is at the scene. The DAT responder will be informed of where to meet the team once they are called to respond.
- **Which District's DAT vehicles will be used for the DAT call?**
 - The DAT vans and Cargo vans can be used to support the operation. A DAT vehicle must be driven to the DAT call. Usage of which District's DAT van will be a "best judgment" call by the RDDO, as provided the the Duty Officer's Manual.
- **Who is responsible for the DAT vehicles if we are now sharing them with other District members?**
 - It is everyone's responsibility to maintain the vehicles in an operational ready state. If there are maintenance issues, an email should be directed to the appropriate Regional Coordinator and the Logistics Manager for resolution.
 - North Region: Michael Edwards: EdwardsM@arcla.org
 - South Region: Jerry Washington: WashingtonJ@arcla.org
 - Logistics Manager: Eric Brubaker: BrubakerE@arcla.org

- **After the DAT call, where do we leave the Client Casework paperwork?**
 - It is important to know that all cases must be entered into the Client Assistance System (CAS) immediately, if possible. The RDDO manual has identified locations at each district to leave casework files.

- **Where can I send additional questions about Regional DAT?**
 - Send any additional inquires to DATStaffing@arcla.org, so that it may be directed to and responded by the appropriate person.